

FOR OFFICE USE:  
Case #: \_\_\_\_\_  
Investigator: \_\_\_\_\_



P.O. Box 305025  
Montgomery, Alabama  
36130-5025

STATE OF ALABAMA  
BOARD OF HEATING, AIR CONDITIONING & REFRIGERATION  
CONTRACTORS

Telephone: (334) 242-5550 Toll Free:  
1-866-855-1912  
Email: [complaints@hacr.alabama.gov](mailto:complaints@hacr.alabama.gov)

**COMPLAINT FORM**

Date: \_\_\_\_\_ Total Contract Amount: \$ \_\_\_\_\_

Name of Person Filing Complaint: \_\_\_\_\_ Relationship: \_\_\_\_\_

Homeowner(s): \_\_\_\_\_

Property Address for Complaint: \_\_\_\_\_

City: \_\_\_\_\_ County: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_ Email \_\_\_\_\_

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**CONTRACTOR INFORMATION FOR COMPLAINT**

Contractor(s) Name: \_\_\_\_\_

Company Name of Contractor: \_\_\_\_\_

Contractor(s) Address: \_\_\_\_\_

City: \_\_\_\_\_ County: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Office Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_ Home Phone: \_\_\_\_\_

License Number(s): \_\_\_\_\_

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**NATURE OF COMPLAINT**

Detailed Explanation of Complaint (Attach additional pages if necessary):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Enclose the Following: Copy of Contract(s)/Proposal(s), Cancelled Checks/Receipts, Invoices, Advertising**

Mail to: State of Alabama Board of Heating, Air Conditioning & Refrigeration Contractors  
P.O. Box 305025, Montgomery, AL 36130-5025

Email: [complaints@hacr.alabama.gov](mailto:complaints@hacr.alabama.gov)

**I attest that the information contained in this complaint is true to the best of my knowledge:**

\_\_\_\_\_  
**Signature**

\_\_\_\_\_  
**Date**